WORKING WITH RESCUE PARTNERS TO SAVE MORE LIVES







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Are you already transferring animals to or from other animal welfare groups in your community?

Use the buttons on the right side of the screen to answer.



- Click
 ✓ for YES
- Click M for NO



For Today...

- 1. Why you should collaborate with rescue
- 2. How to make the relationship work
- 3. The Adoption Affidavit
- 4. Shelter stories and examples of what worked and why, and some advice.
- 5. Housekeeping reminders



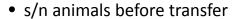
Who is your Community?

- Service Groups
- Kids clubs/groups
- Local politicians
- Pet industry professionals
- Chamber of Commerce
- Adopters, donors, volunteers, staff
- Other animal welfare organizations in your community!!



Why Collaborate with You?





- Vaccinate, assess and microchip, too!
- Promotion of their efforts
- Adding their adoptables to your postings
- Shout-out on the Challenge site
- Others? Please share your other ideas in the chat box...



Aren't They My Competition?!



- But we fundraise in the same area!
- There are a limited # of people available to volunteer
- We are fighting for the same adopters
- There just isn't enough for everyone!
- "THEY" have a different philosophy



How to Make Possible out of Impossible...



Philosophical differences don't have to mean the door can't be opened...

- Adoption policies
- Medical/behavioral treatment
- Foster care
- Personalities



Keep your eye on the prize!

- Does it really matter?
 - Not if your focus is getting more animals into homes
 - Must agree to be respectful
 - No bashing or trashing
 - Must be honest & transparent
 - Be prepared to hear that your assumptions are incorrect
 - Be inclusive you're all saving lives, afterall!



In Collaboration – Everyone Wins!

- Shake off your assumptions
- Reach out and reach wider
- Common goal
- Common language
- It's about sharing
 - Resources
 - Skills
 - Space





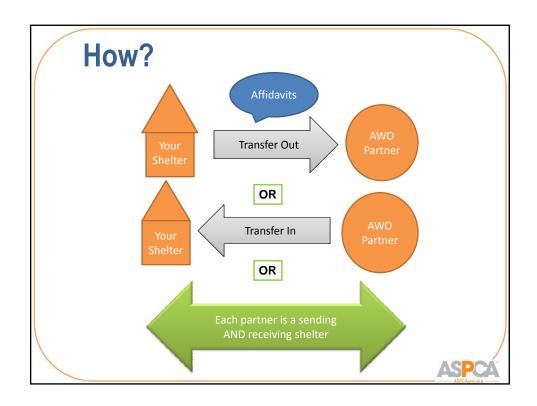
Why?

- The animals don't know their zipcodes!
- We all have lives to save!
- The end-goal is the same!
- For the Challenge contestants, you want to win!









The Challenge Adoption Affidavit — what's it for?

- Helps you save more lives and helps us ensure the Challenge is fair!
- Adoption affidavits are given to the receiving agencies your organization collaborates with for adoption placement.
- Once completed and returned to you (and then to us!), the affidavit confirms that an animal has been adopted and counts as a life saved in your Challenge numbers – yay!
- Can be a very useful tool to track how quickly (or slowly!) animals are being adopted from your adoption partners!
- http://challenge.aspcapro.org/adoption-affidavits



lease print or type:				
art 1: Challenge Contestant Ag	ency Information (hand printed, typed, pre-p	orinted label acceptable)
				3.4
Organization Name				
State				
Phone Number and /or				
Email address				
Part 2: Receiving Agency Inform	mation			
Transfer Date:				
Organization Name:				
City & State				
Contact Name				
Phone Number and/or En	nail address:			
Part 3: Animal Information Animal ID #:		Species:	Age:	Gender:
Name:		Breed:		
Optional: ID# assigned by	"Receiving" agency	y:		
Part 4: Adoption Information (To be completed by	y Receiving Agency):		
4				
Date of Adoption:				
Adopter's Last Name: Adopter's City & State:				

LA SPCA - What Worked!

- 83% return rate on their affidavits!
- Transfer out AND in was a big piece of their Challenge strategy
- Transferred animals both within and out of state
 - Aug. approx. 135 animals
 - Sept. & Oct. approx. 50 animals
- Used an excel sheet to track them
 - numbered each affidavit and matched it to the excel sheet
- Kept in very regular contact with rescue partners
- Collected affidavits as often as possible
- Had a single point person for all Challenge related 'stuff'.



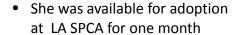
More Good Advice...

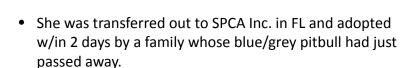
- Find rescue partners who are willing to help you with your more difficult to adopt animals
 - LA SPCA had a few groups willing to take their pitbulls and their HW+ dogs.
- Ensure your organization has a 'face'
 - consistent answers, and a consistent go-to.
- Start the affidavit process early
 - track 'em down early in the month don't wait until the last minute!
- Keep organized!



Sweet Destiny!







• They truly felt it was Destiny that brought them together



San Jose Animal Care Center

Developing WINNING Relationships

- city of san osa
- 2010 ASPCA \$100K Challenge contestant!!!!
- City of San Jose and 4 contracted cities
- 10th largest city in the United States
- Opened October 2004
- Serves a human population of 1.2 Million (demographically, 1/3 white, 1/3 Hispanic, 1/3 Asian mostly Vietnamese)
- Annual intake 18,000 (2010 LRR: 73% dogs, 55% cats: 63% overall)
- 86 Registered Rescue Partners saved 4,453 animals in 2010



Be Open

Invited Rescue Groups In and Listened

- Want to help
- Want animals to live
- View success in number of lives saved





Be Honest

- Shared with the groups what we CAN do.
- Shared our vision. What would it take to...
- Developed agreements for working together
 - Who is permitted to rescue?
 - What services can we provide?
 - When can they come to rescue?
 - Where do they go for help, support or concerns?



Be Willing...

- ...to hear the truth, even if it hurts
- Conflict can be constructive
- Try new things
- Take calculated risks



Be Forgiving

- You will have successes and failures, as will your groups.
- Whenever possible, learn from these mistakes, then let them go.
- Learning should result in a new way, not avoiding an old one.





Share the News!

- Goal in lives saved (you need their help)
- Efforts you will make to succeed
- Benefits of winning the Challenge

If only we had...

Started on this right away. Rescue groups needed to know **right now** that we were participating and that we needed their help.



Ask for Feedback

- Share the actual affidavit with groups
- Communicate the importance of this info
- Ask for feedback you WILL get it.
- Plan to accommodate
- Set guidelines for submittal

If only we had...

Started communicating the need and importance of affidavits from the very beginning.



Follow Up

- · Reach out regularly
- Provide timely responses
 - Designate time to work on affidavits and communicate with your rescue partners
- Let groups know your progress in the Challenge
- Celebrate!

If only we had...

Shared this info early and regularly it would have helped keep morale up during the Challenge.



The Real Pay Off... Life!

- Mercy came to the shelter in October 2010 severely burned
- Placed on "Needs Rescue List" with stats
- Rescued within 10 days





A Few Housekeeping Tips

• Charts to track transfers

ARRIVAL DATE/DAY	SHELTER	DOG/CAT	NUMBER OF ANIMALS	EST. TIME	TRANSPORT
					-
Mon	Howling Ridge	DOOS	10-15	1/00N- 1:00	Wordy
Tues 018	Yak.ma	7065 purples	35- HD	Moon	Kneten
Thurs also	Grant Courty	cats	12	MOON	Grant county
Thues	Tacoma	cats	6	HOOL	Tacoma

Company's Coming!

- Staff and volunteers clear on their roles
- Be organized!



- Get your cleaning protocols up to snuff
- Be prepared
- More animals and people coming into your shelter than ever before!



The Bottom Line... We're ready to go! Collaboration Saves More Lives!



Visit http://challenge.aspcapro.org/webinars

Coming Attractions:

NEW 3,2,1 Kick Off! – June 1

Fee-Waived Cats 101 — June 8

Help the Media Tell Your (Challenge) Story – June 22

I just want to go home! Return to Owner Strategies that Work – June 29