Foster Programs: Animal Selection & Family Recruitment





Presenters

Foster & Rescue Coordinators Charleston Animal Society



Jodi Osborne josborne@charlestonanimalsociety.org



Christina Ellwood cellwood@charlestonanimalsociety.org



Charleston Animal Society: By the numbers

- Private (county contracted), Open Admission, Single location
- 100 Employees,300 Active Volunteers, & 600 Foster Families

Total Intake 2016 = 8,733

Dog = 3,576

Cat = 5,157

Total Foster 2016 = 2,407

Dog = 336

Cat = 2,066

Other = 5



Live Release Rate 2016 = 91.8%



What Animals Need Foster?















Why is Foster Needed?



- Puppy/Kitten Growth
- Neonatal Puppies/Kittens
- Socialization
- Nursing moms









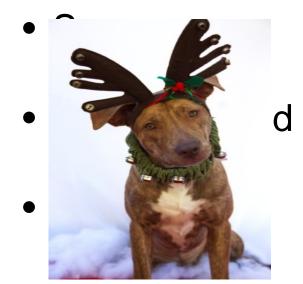
Other Reasons For Foster







- Injured animals
- Medical Treatment











Intake Medical



- Medical upon intake
 - Vaccines 4 weeks and older
 - Deworm 2 weeks and older
 - Flea Treatment
 - Flea Prevention
 - Felv test for Kitten 3 weeks and older
 - Felv/FIV test for Adult Cats
 - Heartworm test for Adult Dogs
 - Microchip puppies and kittens over 3 weeks





Kitten/Puppy **Pods**





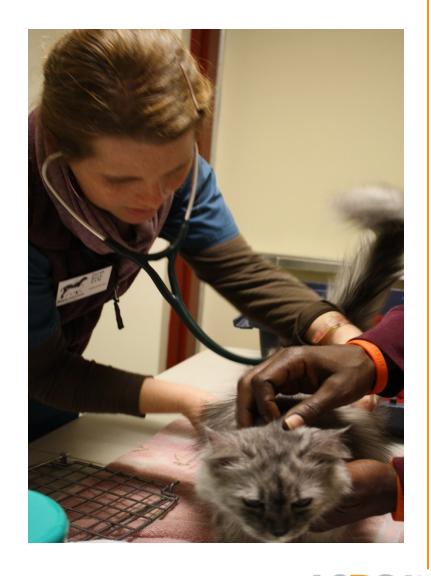
out their stay Starting from Puppies ar hs are more

> vided with xposure by



Veterinarian Exams

- Dogs and cats get recommended for foster by a veterinarian
- Puppies and kittens can be sent to foster without a vet exam unless they appear to be ill
- Our veterinarians trust us to do our own exam
- Nursing moms and litters can go out without exam as well unless ill







Foster Recruitment











Foster Today Fostering Saves More Lives Than You Can Imagine! We give you everything you need to succeed:

instructions, food, supplies & medical care. You give time and love.



Fill out an online application at: www.CharlestonAnimalSociety.org/foster

Call us: (843) 329.1543

Email us: foster@CharlestonAnimalSociety.org







Social Media







#Foster #Adoptatcas









Get more followers by telling stories.



Photos and Videos for Social Media



BAD



GOOD

- Natural Lighting is best
- Solid colors for background
- Take several photos to find the right one
- Have a good story to go with pictures
- Encourage foster parents to start their own Facebook
 Page for fosters







Media















- We bring animals (Don't bring your most active dog)
- 7 different radio stations weekly
- Establish lasting relationships
- Newspapers will do free media like classified ads











- ASPCApro.org -

A LIFE SAVING EXPERIENCE FOR THEM... A LIFE CHANGING EXPERIENCE FOR YOU!

Events

- Get involved in community events especially pet events
- Have flyers to hand out at all events
- Have a tagline: "Be a foster, save a life"
- Have nice big banners
- Be consistent with your signage (same colors & theme)



Fostering Saves More Lives Than You Can Imagine!
We give you everything you need to succeed:
instructions, food, supplies & medical care.
You give time and love.



www.CharlestonAnimalSociety.org/foster

Call us: (843) 329.1543

Email us: foster@CharlestonAnimalSociety.org





**Its always good to have a cute firefighter



Humane Education



- Camps
- Birthday parties



Classrooms







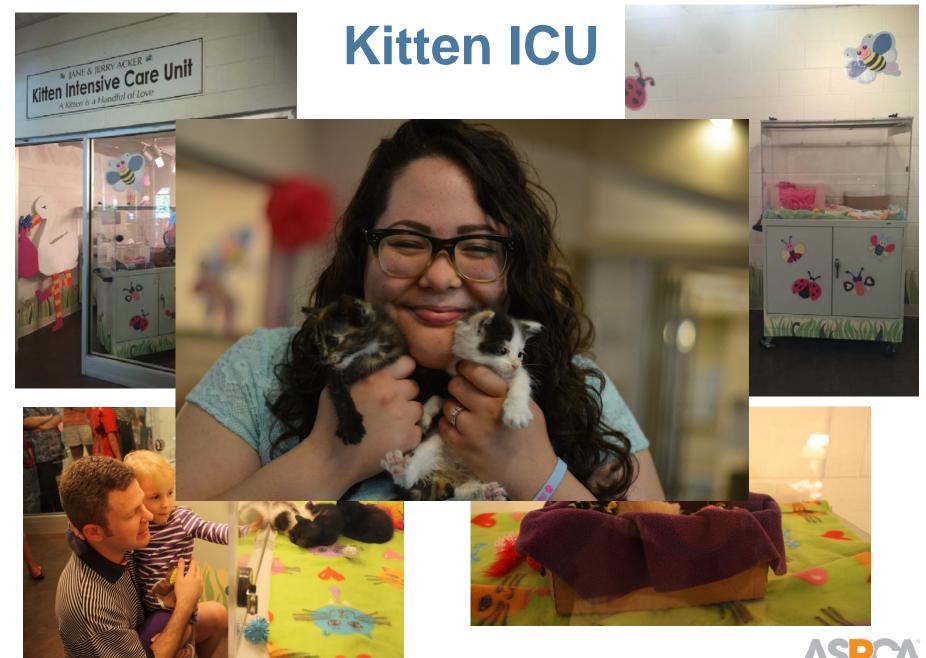
Youth Volunteer groups







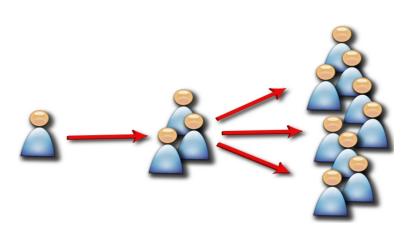






Word of Mouth

- Current Fosters
- Volunteers
- Neighbors
- Youth Groups
- Home school









Application

- Short
- Non-Judgmental
- One on one
- Open ended questions
- Online application



Charleston Animal Society 2455 Remount Road North Charleston, SC 29406 M: 843-747-4849



Foster Care Profile

	S FOSTER OR ADOPTION AMBASSADOR (please check all that apply):
VELLNESS FOSTER □ MEDICAL FOSTER □	ADOPTION AMBASSADOR / OPERATION WHISKERS
EAM TINY HEARTS (bottle fed)	
ogs: 🗖 Neonate Puppies without Mother 📮 Small Litter 🗖 Large L	itter 🗖 Motherwith Litter 🗖 Adult Dog
cats: Neonate Kittens without Mother Small Litter Large Li Other (describe):	
PERSONAL INFORMATION (please print)	3. SCHEDULING INFORMATION
Name	What days of the week would you prefer for foster rechecks?
Address	Tuesday Wednesday Thursday Friday Saturday And what time?
City State Zip	
Home Phone (
Work Phone ()	4. ANIMAL CARE INFORMATION
Email	Do you have pets of you own at this time? ☐ Yes ☐ No
Driver's License No.	Please list the pets you currently own (use back of sheet if needed)
Date of Birth (MM/DD/YYYY)	Species Breed Sex Age Spayed/Neuters
2. HOUSEHOLD INFORMATION	
Living Accommodations Rent Own Home Other	
Landlord/Apt. Manager's Name/Phone #	
	Name/address of your present veterinarian
Does your lease allow pets? ☐ Yes ☐ No	
Describe the area where your foster animal(s) will be kept	Have you had pets before? ☐ Yes ☐ No
	Where did you hear about our Foster Care Program?
Do you have a fenced-in yard? 🗖 Yes 📮 No	
	5. EMERGENCY CONTACT
	(Please list someone outside of your household)
	Name:
	Phone Number: (

https://www.charlestonanimalsociety.org/animal-foster-application



Choosing Foster Homes

- Facebook posts
- E-blast
- Phone calls
- Know your fosters Call with animals they like
- Walk-in, one on one.
- Full slate tags
- PetPoint Survey





Charleston Animal Society ② added 6 new photos to the album: Cutie Foster Kittens Needing LOVE — in ♥ North Charleston, South Carolina.

Published by Jodi Osborne [?] - October 14, 2016 - €

These little kittens are in need of a foster home. You supply the love and care and we'll supply you with everything else! If you are interested in fostering please call the Foster Coordinators at 843-329-1543 or come by the shelter today.





Foster Data Tracking

- Log out in PetPoint
- Put Waivers in Pet **Point**
- Generates Contract with Animal info and Foster info
- Pull Reports
- Current foster
- Monthly
- Daily

Foster Agreement - Mar 17 2014

Charleston Animal Society 2455 Remount Road

Charleston, South Carolina 29406 USA cgumienny@charlestonanimalsociety.org www.charlestonanimalsociety.org

> Person ID: P01868442 Tel:843-406-5657 Ext. jodimosborne@gmail.com

> > Gender: Female

Size: Large Weight: 66.30 pound

Tel.: 843-747-4849

100
LECT
Charleston Animal Society

Jodi M. Osborne 2455 Remount Road Charleston, South Carolina 29406 USA

Animal Information

136092 Marshmellow Types: Dog Animal ID: A21760774 Name: 136092 DOB: 10/9/2011 Breeds: Boxer/Bulldog, American Altered: Yes 0A13754B69 Current Age: 5 y 5 m 1 d Colors: White/Brown

Foster Reason Foster Pickup Date/Time **Expected Return Date**

Release By Behavior 01/20/2014 03:00PM 03/17/2014 01:38PM ccarpenter

Pattern: Bicolor

out to foster for behavior and waiting on rescue

24PetWatch Age Group: Adult

Up-coming Foster Rechecks:

Date & Time: .	
Date & Time:	
Date & Time:	

Foster Care Waiver & Information Sheet

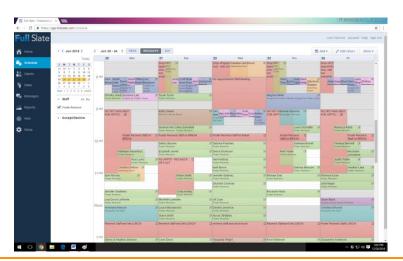
Thank you for choosing to become a foster parent for the Charleston Animal Society. Foster homes play a vital role in helping us to save the lives of animals that need some extra help. We appreciate your time and devotion to our animals. You are helping to save lives.

The Charleston Animal Society will provide all veterinary care and any necessary medication for foster animals. Should emergency care be needed at times outside of our hours of operation, please follow the steps outlined in the Foster Manual. The cost of any veterinary care (including emergency care) sought by a foster parent for a foster animal without prior authorization will not be reimbursed by the Charleston Animal Society and will be the sole responsibility of the foster parent. Animals that come to Charleston Animal Society may need a period of foster care to gain weight for surgery or for another medical reason, some may have a medical condition that our veterinarians need to monitor over time, some may need socialization, or some may need foster for another reason. Each foster animal is examined by a veterinarian and treatment is prescribed. Please follow the prescribed treatment as directed by our veterinarians. Charleston Animal Society is not responsible for any disease transfer or harm done to any pets you may already have in your home. I understand that I am responsible for medical treatment in the event of accident, injury or illness. I certify that I have personal medical insurance in force and if I am injured while fostering. I will submit claims to my personal insurance carrier. I will report any injury



Scheduling Rechecks

- Full Slate what we use at CAS
- Email & Text Alerts
- Other scheduling tools
- Google calendar
- Daily planner
- Limited appointments











Scheduling Rechecks



- Rechecks 7 days a week,
 10am to 4pm (lunch & breaks included)
- About 20 rechecks a day at 15 minutes each
- Recheck Staff, not foster coordinators
- All fosters receive an appointment 1-3 weeks out
- Walk-ins are seen as walk-ins, just like at doctor's offices. (wait and be seen)



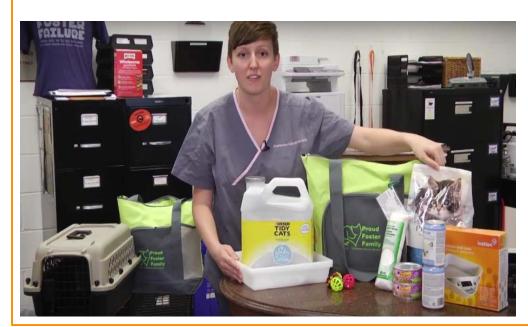
We supply everything you need; you supply the LOVE.





Sending Supplies

- Sending all of the supplies is a major selling point to potential foster homes.
- Some foster volunteers will always insist on buying their own supplies.







Retention and Engagement: Foster Brunch









Retention and Engagement

- Tote bags
- Stickers
- Bracelets
- Bottles
- Volunteer & Foster Recognition Parties



Know Your Foster Volunteers

Know your foster – make them feel needed!











Know Your Foster Volunteers





Questions?

Christina Ellwood cellwood@charlestonanimalsociety.org

Jodi Osborne josborne@charlestonanimalsociety.org

Like us on Facebook: Charleston Animal Society

