ASPCA Cornell Maddie's Shelter Medicine Conference Program

KEYNOTE SESSION

Keynote: Investigating Animal Cruelty - Past, Present and Future
Friday, July 28, 6:30 to 7:45 p.m.
Randall Lockwood, Ph.D., Senior Vice President, Forensic Sciences and Anti-Cruelty Projects, ASPCA
In this keynote session, Dr. Randall Lockwood explores how cases of suspected animal abuse have been handled from medieval times through today, charting the rise of humane law enforcement and veterinary forensics. This session will also explore the application of advances in forensic science and veterinary medicine to the investigation, prosecution and prevention of crimes against animals.

SPECIAL SESSIONS

Lunch Time Session: Emerging Legal Issues for Veterinarians
Saturday, July 29, Noon to 12:50 p.m.
Stacy Wolf, Esq., Senior Vice President, Anti-Cruelty Group, ASPCA
This session will discuss some emerging legal issues that impact veterinarians, including: litigation challenging veterinary practice act provisions; legislation seeking to allow veterinarians to practice across state lines in times of emergency; and laws enacted to regulate puppy mills, shelter standards and community cats.

Mock Trial: Investigating and Prosecuting Animal Abuse
Sunday, July 30, 3:30 to 5:00 p.m.
Randall Lockwood, Ph.D., Senior Vice President, Forensic Sciences and Anti-Cruelty Projects, ASPCA
Andrew Newmark, DVM, Shelter Veterinarian, Rochester Animal Services
Rob Reisman, DVM, Supervisor of Forensic Sciences, ASPCA
Stacy Wolf, Esq., Senior Vice President, Anti-Cruelty Group, ASPCA
This mock trial will focus on what to expect when testifying in a lower-court trial during an animal cruelty case in order to help veterinarians and others working in shelter medicine better understand the legal system and their role in these cases. The presenters, all experts in animal cruelty, cruelty trials, and witness behavior, will present as judge, attorneys and witnesses to demonstrate courtroom etiquette and rhetoric during the legal analysis of a representative animal cruelty case involving dogs and horses. The program will discuss jury selection, the burden of proof, the preparation of evidentiary reports, and the difference between a bench versus jury trial. Veterinarians and others will learn how to present themselves and testify under direct and cross examinations by prosecuting and defense attorneys. Participants will be encouraged to discuss and ask questions during the process to further their comprehension of the learning objectives.

DVM TRACK

#1 - Latest Perspectives on Animal Hoarding: New Understanding and Approaches
Saturday, July 29, 8:30 to 9:30 a.m.
Randall Lockwood, Ph.D., Senior Vice President, Forensic Sciences and Anti-Cruelty Projects, ASPCA
Animal hoarding has received renewed attention from animal care and control and mental health professionals, including the recent classification of 'hoarding disorder' as a distinct mental illness by the American Psychiatric Association. This workshop will review the underlying dynamics of animal hoarding and the special challenges to veterinarians of responding to and documenting hoarding cases, the pros and cons of prosecuting hoarding as animal cruelty, and recent trends in establishing community-based responses and interventions.

#5 - Clinical Management and Documentation of Neglect Cases
Saturday, July 29, 9:45 to 10:45 a.m.
Rob Reisman, DVM, Supervisor of Forensic Sciences, ASPCA
This workshop will provide attendees with an introduction to veterinary forensic investigation of severe animal neglect. This case-based presentation will cover: underweight animals, animals that have experienced a lack of physical care (e.g. severe hair coat matting), embedded collars, and cases where there is a failure to provide veterinary medical care for medically-compromised animals. Numerous resources available to assist veterinarians with animal cruelty case work will also be discussed.

#9 - Identification and Clinical Management of Cases of Non-Accidental Injury
Saturday, July 29, 11:00 to Noon
Rob Reisman, DVM, Supervisor of Forensic Sciences, ASPCA
This workshop will provide attendees with an introduction to veterinary forensic investigation of non-accidental injury. This case-based presentation will cover blunt force and sharp force traumas and animal fighting. The ASPCA-NYPD partnership also will be discussed in the context of the link between violent offenses toward people and animals.

#13 - Veterinary Psychopharmaceuticals and Their Use in Shelter Medicine
Saturday, July 29, 1:00 to 2:00 p.m.
Sara L. Bennett, DVM, MS DACVB, Owner-Independent Contractor, Veterinary Behavior Consultations
Psychopharmaceuticals can be a helpful tool to manage and address behavior concerns in sheltered pets. The sheltered pet's unique situation, however, warrants additional considerations before use of these medications. Common behavioral concerns and diagnoses in sheltered pets will be discussed as well as what medications might be most appropriate for these conditions. The different classes, mechanisms of action, indications and side effects will be discussed.

#17 - Behavioral Pharmacology: Common Behavior Problems in Sheltered Dogs and Cats, Part 1
Saturday, July 29, 2:15 to 3:15 p.m.
Sara L. Bennett, DVM, MS DACVB, Owner-Independent Contractor, Veterinary Behavior Consultations
A variety of common behavior problems experienced by dogs and cats in sheltered situations will be presented. Using a case presentation style, attendees can participate in creating behavioral problem lists using objective descriptions of observed behavior, triaging behavior problems, developing differential and working diagnoses, and comprehensive behavioral treatment and management plans.

#21 - Behavioral Pharmacology: Common Behavior Problems in Sheltered Dogs and Cats, Part 2
Saturday, July 29, 3:30 to 4:30 p.m.
Sara L. Bennett, DVM, MS DACVB, Owner-Independent Contractor, Veterinary Behavior Consultations
This workshop is a continuation of *Behavioral Pharmacology: Common Behavior Problems in Sheltered Dogs and Cats, Part 1.*

#25 - Diagnostic Imaging in *Neglect Cases*
Sunday, July 30, 8:30 to 9:30 a.m.
Philippa J. Johnson, BVSc, MSc, CertVDI, Diplomate – European College of Veterinary Diagnostic Imaging, Assistant Professor of Diagnostic Imaging, Cornell University College of Veterinary Medicine
This workshop will focus on radiographic and ultrasound findings observed in cases of neglect including starvation, emaciation and chronic disease. Specific case examples and descriptions of the diagnostic work-up will be discussed. The session also will provide attendees with an overview of how to approach these cases, which imaging modalities are appropriate, and how to interpret the findings.

#28 - Diagnostic Imaging in *Cruelty Cases*
Sunday, July 30, 9:45 to 10:45 a.m.
Philippa J. Johnson, BVSc, MSc, CertVDI, Diplomate – European College of Veterinary Diagnostic Imaging, Assistant Professor of Diagnostic Imaging, Cornell University College of Veterinary Medicine
This workshop will focus on imaging findings in cruelty cases resulting from trauma, poisoning, and purposeful injury. Case examples will be used to illustrate the diagnostic work-up and imaging findings in such cases. The session will provide attendees with an overview of how to approach these cases, which imaging modalities are appropriate, and how to interpret the imaging findings.

#31 - Cardiology in the Shelter
Sunday, July 30, 2017, 11:00 a.m. to Noon
Darcy Adin, DVM, DACVIM (Cardiology), Clinical Assistant Professor, Cardiology, North Carolina State University, College of Veterinary Medicine
This workshop will use case material to discuss treatment options and prognoses of common congenital and acquired cardiac diseases of dogs and cats that might be encountered in the shelter setting. Learn about anesthetic considerations for dogs and cats with suspected cardiac issues and the importance of physical examination findings and patient profiling to guide differential diagnoses generation and further testing for the sheltered dog or cat.

#34 - Orthopedic Surgery and Care in the Shelter
Sunday, July 30, 1:00 to 2:00 p.m.
Ursula Krotscheck, DVM, DACVS, Associate Professor, Cornell University College of Veterinary Medicine
Shelters commonly encounter dogs and cats with orthopedic injuries. These cases may be challenging to manage, particularly when treatment options may be restricted by limited resources, availability of surgical consultations, and/or other practical considerations. This workshop will provide attendees with treatment and management options for a number of different case presentations, including which may be candidates for casting, which require surgery, and which should be referred to a specialist.

#38 - Soft Tissue Surgery in the Shelter (Beyond HQHVSN)
Sunday, July 30, 2:15 to 3:15 p.m.
Susan R. Yanoff, DVM, MS, DACVS, Veterinarian, Shelter Outreach Services
The surgical skills acquired from performing spays and neuters are also applicable to other soft tissue surgeries that may be performed in the shelter. This presentation will cover a variety of soft tissue procedures that veterinarians may be called upon to perform in a shelter setting, including laparotomy, gastrostomy, enterotomy, and cystotomy. The discussion will include approaches, incisions, closures, and general principles of soft tissue surgery.

LVT TRACK

#2 - Basic Care and Triage of Wildlife
Saturday, July 29, 8:30 to 9:30 a.m.
Noha Abou-Madi, DVM, MSc, DACZM, Associate Clinical Professor, Cornell University College of Veterinary Medicine
This presentation will cover the initial steps to follow when a wild animal is presented for evaluation and care at the animal shelter, as well as safety measures concerning the handling of these animals and zoonotic diseases awareness. Basic emergency care will be detailed as applied to injured wild animals, including the management of the most common conditions seen in wildlife medicine. Attendees will learn proper techniques for handling and housing various species to decrease the impact of stress. Interesting cases that have been handled at shelters will also be reviewed.

#6 - Basic Care and Triage of Reptiles (Snakes, Turtles and Lizards)
Saturday, July 29, 9:45 to 10:45 a.m.
James K. Morrisey, DVM, DABVP (Avian), Service Chief, Exotic Animal Medicine Service, Cornell University College of Veterinary Medicine
This presentation will focus on the husbandry requirements of reptiles including snakes, lizard and chelonians. Emphasis on temperature, humidity and other environmental requirements will be discussed. Additional information on diet for these groups and identification of common species will be provided. Attendees will learn about basic care and triage principles for reptiles, with emphasis on safe handling and restraint.

#10 - Equine Welfare in the 21st Century
Saturday, July 29, 11:00 a.m. to Noon
Christina Cable, DVM, DACVS, Owner, Early Winter Equine and Medical Director, Shelter Outreach Services
Equine welfare issues have become more in the media spotlight over the last 10 years. With the closure of all USDA equine slaughter plants in 2007, the ever-increasing scrutiny of horses used for entertainment and/or sport, and the advent of worldwide traditional and social media coverage of equine events, equine welfare issues have never been more visible. This workshop will discuss the most prevalent equine welfare issues present today in New York State and throughout our country.

#14 - Animal Cruelty Law
Saturday, July 29, 1:00 to 2:00 p.m.
Stacy Wolf, Esq., Senior Vice President, Anti-Cruelty Group, ASPCA
This session will discuss the laws most frequently invoked to protect animals from mistreatment, including animal cruelty, animal fighting, shelter from the elements, abandonment, sale of diseased animals and confining animals in vehicles in extreme temperatures. The role of veterinarians and veterinary technicians in assisting law enforcement in cruelty cases will also be explored.

#18 - Animal Fighting, Part 1
Saturday, July 29, 2:15 to 3:15 p.m.
Randall Lockwood, Ph.D., Senior Vice President, Forensic Sciences and Anti-Cruelty Projects, ASPCA
This presentation covers the history of dog fighting and fighting dogs and describes, in detail, how dogfights are conducted today. Attendees will learn how they are investigated and prosecuted, with details of the kinds of evidence that are important for an effective law enforcement response. Similar concerns for cockfighting will also be reviewed.

#22 - Animal Fighting, Part 2
Saturday, July 29, 3:30 to 4:30 p.m.
Randall Lockwood, Ph.D., Senior Vice President, Forensic Sciences and Anti-Cruelty Projects, ASPCA
Part 2 of Animal Fighting covers the veterinary professional's role in collecting, interpreting and presenting evidence related to animal victims of dogfighting and cockfighting. Documentation of the nature of injuries and the significance of veterinary medical drugs and paraphernalia usually associated with these crimes will be emphasized.

#26 - Dermatology in the Shelter: Recognition and Management of Common Conditions
Sunday, July 30, 8:30 to 9:30 a.m.
Elizabeth Berliner, DVM, DABVP (Shelter Medicine Practice, Canine and Feline Practice), Janet L. Swanson Director of Shelter Medicine, Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine
Lena DeTar, DVM, DACVPM, Assistant Clinical Professor of Shelter Medicine, Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine
Skin conditions are some of the most common ailments of animals entering shelters. Animals coming from cruelty and hoarding cases can be a particular challenge. This quiz-show, case-based workshop will review how to recognize common skin parasites, infections and other conditions, and what to do once they enter your shelter door. Warning, this session could make your skin crawl.

#29 - Parasitology: *Common Intestinal Parasites* of Cats and Dogs in Shelters
Sunday, July 30, 9:45 to 10:45 a.m.
Araceli Lucio-Forster, PhD, Teaching Support Specialist, Cornell University College of Veterinary Medicine
This presentation will review common intestinal parasites of cats and dogs, their life cycles and transmission, diagnostic tests that can be done in a shelter setting and practical treatments for animals in shelters.

#32 - Parasitology: Common *Blood-borne Parasites* of Cats and Dogs in Shelters
Sunday, July 30, 11:00 a.m. to Noon
Araceli Lucio-Forster, PhD, Teaching Support Specialist, Cornell University College of Veterinary Medicine
This presentation will review common blood-borne parasites of cats and dogs that may be of importance in a shelter setting, including an overview of their life cycles and transmission, diagnostic tests that can be done in a shelter setting and treatments, if applicable, that are practical for animals in shelters.

#35 - Infectious Disease Outbreak Management, Part 1
Sunday, July 30, 1:00 to 2:00 p.m.
Lena DeTar, DVM, DACVPM, Assistant Clinical Professor of Shelter Medicine, Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine
Despite the use of preventive measures, shelters are often the sites of infectious disease outbreaks. This vulnerability is due in part to the large number of animals housed in shelters, the transient nature of the population, and the various ages and health states of these animals. Infectious disease outbreaks have a huge effect not only on shelters, but on the communities they serve. This workshop will review how to define an outbreak, what common types of diseases cause outbreaks in shelters, the shelter's ideal response to an outbreak, and how good intake and preventive medicine strategies can help prevent outbreaks before they even start.

#39 - Infectious Disease Outbreak Management, Part 2
Sunday, July 30, 2:10 to 3:10 p.m.
Lena DeTar, DVM, DACVPM, Assistant Clinical Professor of Shelter Medicine, Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine
This workshop is a continuation of *Infectious Disease Outbreak Management, Part 1* and will feature exercises in outbreak management for small groups, and an opportunity for questions and answers about shelter outbreaks from the members of the Maddie's Shelter Medicine Program.

Management Track

#3 - Hiring for Culture
Saturday, July 29, 8:30 to 9:30 a.m.
Myles Chadwick, Vice President, Emancipet New School
Peter Drucker first said "Culture eats strategy for lunch" and since then, organizational culture has become a buzzword and a way of life for organizational development consultants. In this workshop, learn what culture is, why it matters, and how you can create and preserve a great organizational culture through hiring the right people. This workshop is based on a transformation that our organization, Emancipet, went through, resulting in lower turnover, increased employee engagement, and improved culture overall. We'll specifically discuss hiring in the animal welfare environment, including a special section on hiring veterinarians for cultural fit.

#7 - Animal Shelter Volunteer Management
Saturday, July 29, 9:45 to 10:45 a.m.
Laura Frank, CVA, Director of Volunteer Programs, ASPCA
Want to learn some of the ASPCA's best practices around volunteer management? This presentation covers how to handle volunteer applications, screening, and orientations, how to develop volunteer opportunities in an animal shelter environment, and how to keep volunteers, animals and your organization safe and happy. Find out how to listen and better communicate with volunteers as well as the steps needed to handle difficult volunteers in the animal shelter.

#11 - Advanced Foster Program Management: Taking Your Foster Program to the Next Level
Saturday, July 29, 11:00 to Noon
J. Scarlett Kingsley, Foster Education Programming, University of California, Davis
Nikole DuTemple Nichols, General Manager, pet memorial center and independent animal shelter consultant
This workshop is geared towards already established shelter foster programs looking to take their lifesaving to the next level. Learn about the importance of data management; how to establish clear pathways and procedures for moving fosters in and out of the shelter; how to recruit on the cheap, using both internal sources within your organization and external sources, and how to retain foster homes. There will be a discussion of the realities and challenges one can expect in running a foster program. Programming resources such as templates and guides will be provided to participants for future use.

#15 - Setting Yourself Up for Success: Using Capacity for Care to Transform Your Shelter, Part 1
Saturday, July 29, 1:00 to 2:00 p.m.
Stephanie Janeczko, DVM, MS, DABVP, (Shelter Medicine and Canine/Feline Practice), CAWA, Senior Director, Shelter Medical Programs, Shelter Outreach, ASPCA
We all want to help as many animals as possible, but sometimes the need can feel overwhelming – and far greater than our often-limited resources. Understanding and operating within our capacity for care is a key foundational step in starting a positive cycle where we can provide a greater level of care for a greater number of animals using the resources we already have. This workshop will provide a basic overview of capacity for care – what it is, why it matters, and how to determine it for your facility – as well as practical strategies that can be implemented in your shelter to improve animal health and welfare and save more lives.

#19 - Setting Yourself Up for Success: Using Capacity for Care to Transform Your Shelter, Part 2
Saturday, July 29, 2:15 to 3:15 p.m.
Stephanie Janeczko, DVM, MS, DABVP (Shelter Medicine and Canine/Feline Practice), CAWA, Senior Director, Shelter Medical Programs, Shelter Outreach, ASPCA
This workshop is a continuation of *Setting Yourself Up for Success: Using Capacity for Care to Transform Your Shelter, Part 1.*

#23 - Collaboration in the Animal Welfare Community
Saturday, July 30, 3:30 to 4:30 p.m.
Tom Geroy, Executive Director, Chemung County Humane Society & SPCA
Animal welfare organizations come in many shapes and sizes, each with its own mission, approach to addressing animal welfare issues, and varying resources. Undoubtedly, there will be differing opinions about sheltering practices and population management, and with such polarizing subjects, feelings often become charged. As a result, it sometimes seems like there's more criticism and competition between organizations than there is collaboration and cooperation. Instead of focusing on our differences, what if we focused on what we have in common and how we might work together to accomplish *what should be shared goals*? This workshop will give real-life examples, tips and strategies on how to redirect time and energy from condemnation and criticism towards bridging gaps and helping each other out.

#36 - Humane Education – Shaping the Future for Animals
Sunday, July 30, 1:00 to 2:00 p.m.
Pam Stonebraker**,** Associate Executive Director, SPCA of Tomkins County
In today's high-tech world, it's important to teach children good old-fashioned values of kindness and empathy for our animal friends. This workshop covers the basics of humane education, including considerations when launching a program, developing programs for different age groups and the nuts and bolts of starting a summer camp program.

#40 - Fundamentals for the 21st Century Grant Seeker
Sunday, July 30, 2:10 to 3: 10 p.m.
Michael Barrett, Vice President, Grants Management, ASPCA
In this presentation, attendees will learn about the distinguishing characteristics of the three types of grant makers – foundations, corporate funders and public charities –and why those differences matter. Using the ASPCA's grant programs and process as a model, we will explore how a grant seeker should start and build a relationship with funders, including how to 1) best represent their organization through the proposal, 2) communicate a match between the proposal and the funder's guidelines and priorities, and 3) fulfill the funders' grant requirements – all with an aim at securing the proposed grant and future grants. Find out what information funders ask for and why, in addition to the impact of technological proficiency, diplomacy, accuracy and thoughtfulness on the success of a grant proposal and stewardship of grants.

Management and Staff/Volunteer Dual Track

#27 - Engaging Advocates to Save Lives
Sunday, July 30, 8:30 to 9:30 a.m.
James Stewart Meudt, Manager, Social Media, ASPCA
This workshop is designed to help organizations take their social media strategy to the next level. We will discuss campaign strategies, engagement strategies, and best practices designed to break through to your audience without breaking the bank.

#30 - Handling Burnout
Sunday, July 30, 9:45 to 10:45 a.m.
Holly Putnam, DVM, Director of Operations and Outreach, Shelter Outreach Services
Not quite compassion fatigued, but no longer enjoying your work? You may be burned out. Don't let yourself crumble into ashes! Find out what burnout is, how can you overcome it, and how to prevent it. We will discuss all these concerns and more in this session.

#33 - Customer Service for Social Change
Sunday, July 30, 11:00 a.m. to Noon
Myles Chadwick, Vice President, Emancipet New School
We all know it is important to provide good customer experiences. It keeps people coming back to our shelters or clinics, and allows us to do more good for animals. But customer interactions are a huge opportunity to create the kind of personal transformations that lead to social change. Social change – the lasting transformation of human behavior patterns – has the power to truly change the world for animals. Re-thinking our customer interactions as social change strategies can go a long way towards solving some of the challenges we all face in our communities, rather than simply putting band-aids on them. This fast-paced session includes practical tools and take-aways for a fresh approach to customer service with a goal of improving your customers' experience while facilitating social change.

Staff and Volunteer Track

#4 - Enrichment for Long-Term Hold Dogs
Saturday, July 29, 8:30 to 9:30 a.m.
Kelley Bollen, MS, CABC, Executive Director, Animal Alliances, LLC
While all the shelter animals deserve as an enriched environment as possible, it is critically important to provide this to animals being held long-term for legal or other reasons. This workshop will address the stress reduction and enrichment procedures necessary to keep long-term hold dogs sane during their stay in the shelter.

#8 - The Whole Cat and Caboodle
Saturday, July 29, 9:45 to 10:45 a.m.
Kelley Bollen, MS, CABC, Executive Director, Animal Alliances, LLC
Shelter cats deserve to live in an environment that is as stress-free and enriching as possible during their stay. This lecture will cover a discussion on why the shelter environment is so stressful for cats, how to recognize stress in individuals and what measures you can take to reduce stress as much as possible. We also will discuss enrichment and training strategies that provide both mental and physical stimulation, modify behavioral responses, and improve the overall welfare of the cats in your care.

#12 - Lifestyle Changing Animals - Placing the Challenging Dogs
Saturday, July 29, 11:00 to Noon
Kelley Bollen, MS, CABC, Executive Director, Animal Alliances, LLC
Every shelter has some dogs that present with extremely challenging behavior. Trying to find the right home for these dogs can be a challenge in itself for the shelter. Many adopters don't really understand what they are getting themselves into when they adopt a challenging dog and become frustrated and discouraged with the dog and the shelter when things don't go well. This workshop will discuss how to find the "right" adopter, what information should be shared with them before they commit to the dog and how to support them post adoption.

#16 - Addressing Common Behavior Problems in Dogs and Cat
Saturday, July 29, 1:00 to 2:00 p.m.
Kelley Bollen, MS, CABC, Executive Director, Animal Alliances, LLC
Problematic behaviors in cats and dogs often result in the relinquishment of the pet to the shelter. To prevent surrenders, it is imperative that shelter staff have the knowledge to counsel pet owners about how to deal with common behavior problems before they show up at the shelter with animal in hand. Understanding the common issues that people struggle with and remedies to address them will also help shelter staff counsel their adopters to reduce returns.

#20 – The Link Between Animal Abuse and Human Violence
Saturday, July 29, 2:15 to 3:15 p.m.
Lila T. Miller, BS, DVM, Vice President, Shelter Medicine, ASPCA
Veterinary professionals and animal welfare workers struggle with decisions regarding the management of cases of suspected animal abuse. To make appropriate decisions, it is important to understand how animal and human welfare are interconnected and how actions may save human as well as animal lives. This workshop will provide information regarding the evidence supporting the link between animal abuse and human violence, including cases and studies.

#24 - Effective Outreach Conversations
Saturday, July 29 from 3:30 to 4:30 p.m.
Myles Chadwick, Vice President, Emancipet New School
One of the most frequent questions we hear asked is "How do you convince people to spay or neuter their pets?" Most often, it's less about what you say than how you say it. Emancipet has been successful performing spay/neuter and wellness outreach in underserved communities for a decade. In this lecture, learn why pet owners don't seek out spay/neuter or other "basic" care from a veterinarian, as well as effective communication techniques for meeting them where they are. Attendees will learn real strategies for immediately improving

their confidence and ability to discuss this important issue with all kinds of pet owners - from those who already believe in spay/neuter to those who have never considered it.

#37 - Assessing Quality of Life and Decision-Making in the Shelter, Part 1
Sunday, July 30, 1:00 to 2:00 p.m.
Elizabeth Berliner, DVM, DABVP (Shelter Medicine Practice, Canine and Feline Practice), Janet L. Swanson Director of Shelter Medicine, Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine
Animal sheltering professionals are charged with making humane decisions every day in the context of resource challenges that impact animals, people, and the health of our organizations. This workshop focuses on what is known about assessing quality of life for companion animals, and reviews how this knowledge can be used to inform and refine shelter decision-making procedures.

#41 - Assessing Quality of Life and Decision-Making in the Shelter, Part 2
Sunday, July 30, 1:00 to 2:00 p.m.
Elizabeth Berliner, DVM, DABVP (Shelter Med Practice, Canine and Feline Practice), Janet L. Swanson Director of Shelter Medicine, Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine
This workshop is a continuation of *Assessing Quality of Life and Decision-Making in the Shelter, Part 2* and delves even deeper into the decision-making challenges faced by animal shelters.

SPEAKER BIOS

Noha Abou-Madi, DVM, MSc, DACZM
Associate Clinical Professor, Cornell University College of Veterinary Medicine

Dr. Noha Abou-Madi graduated from the Veterinary School at the University of Montreal in Montreal, Canada. While pursuing her dream to specialize in Zoological Medicine, she continued her training, which including getting her Masters in Sciences and serving in two residency programs in Veterinary Anesthesia and Zoological Medicine at the University of Florida. Dr. Abou-Madi worked as staff veterinarian at Silver Springs and Busch Gardens before accepting a position at Cornell University in 1996. Under the leadership of Dr. George Kollias, she helped expand the "avian clinic" to create the current Janet L. Swanson Wildlife Health Center, the Companion Exotic Pet service at Cornell University Hospital for Animals, and a full veterinary service at the Rosamond Gifford Zoo, thereby providing a comprehensive zoological medicine program for students, specialty interns and residency in zoological medicine. International collaborations have been centered in Costa Rica and research interests include improving the health of species of wild and captive animals.

Darcy Adin, DVM, DACVIM (Cardiology)
Clinical Assistant Professor, Cardiology, North Carolina State University, College of Veterinary Medicine

Dr. Darcy Adin is a Clinical Assistant Professor of Cardiology at North Carolina State University, College of Veterinary Medicine. She received her DVM from Cornell University in 1996. She completed a rotating internship at VCA South Shore Animal Hospital in 1997 and a cardiology residency at the University of California, Davis, in 1999 with ACVIM board certification in Cardiology in 2000. Dr. Adin has held positions in both academic and private specialty practice prior. Her clinical research interests include investigating new treatment options for congestive heart failure, and exploring the use of biomarkers for detection and management of heart disease. Dr. Adin and her husband, Dr. Christopher Adin, have three children, a Wheaten terrier, a rat and a guinea pig. Outside of the office, she enjoys spending time with her family and gardening.

Michael Barrett
Vice President, Grants Management, ASPCA

Michael Barret has led the grants department at the ASPCA since 2008. Under his leadership, cumulative grants have exceeded $100 million to nearly 3,000 grantees, and grant programs have expanded to include a variety of creative initiatives that respond to the needs of animals in every U.S. state. Previously, Michael worked for the Gulf Coast Task Force at New York's regional grant maker association, Philanthropy New York. Michael lives in New York City with his dog, Binah, who was rescued by the ASPCA from a puppy mill in 2010.

Sara L. Bennett, DVM, MS, DACVB
Owner-Independent Contractor, Veterinary Behavior Consultations

Dr. Sara L. Bennett received her DVM degree in 2006 from Purdue University in West Lafayette, Illinois. She spent three years as an associate veterinarian in general practice in the Evansville area before returning to Purdue to complete a residency in Animal Behavior and Masters of Science. She obtained certification as a Diplomate of the American College of Veterinary Behaviorists in 2012. After becoming board-certified, she practiced veterinary behavior in the Chicago area until returning to the Tri-State area in 2015.

Dr. Bennett is a courtesy lecturer for the University of Florida College of Veterinary Medicine Maddie's Shelter Medicine Program and co-instructor for University's online learning course, Shelter Animal Behavior and Welfare, which is one of three core courses in the online Maddie's® Graduate Certificate in Shelter Medicine Program.

In her behavior consultations, she addresses a variety of behavior problems and behavioral disorders including aggression, inappropriate elimination, compulsive disorder, fears and phobias and behavior problems associated with aging across a wide range of species. She particularly enjoys addressing problem behavior in shelter and rescue animals,

helping to protect animal welfare by making these pets more adoptable, strengthening the budding human-animal bond, and keeping these animals in their new homes.

Elizabeth Berliner, DVM, DABVP (Shelter Med Practice, Canine and Feline Practice)
Janet L. Swanson Director of Shelter Medicine, Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine

Dr. Elizabeth Berliner holds a BA in English literature from Union College in Schenectady, New York, and an MA in English from Binghamton University in Binghamton, New York. In 2003, she earned her Doctorate of Veterinary Medicine from Cornell, and is board certified in Shelter Medicine Practice and Canine and Feline Practice with the American Board of Veterinary Practitioners. She serves on the Association of Shelter Veterinarian's Board of Directors, and the credentials committee for the new shelter medicine specialty. At Cornell, she directs the internship in shelter medicine, trains veterinary students in both classroom and shelter settings, and consults with animal shelters regarding best practices. Her interests include diagnosis, management, and prevention of infectious diseases; animal welfare, veterinary ethics, and decision-making; and innovative outreach programs promoting accessible veterinary care and humane behaviors. Dr. Berliner also acts as seasonal lead veterinarian for the HSVMA's Rural Area Veterinary Services program, which facilitates mobile spay/neuter and preventive medicine clinics in rural areas of the US to communities without access to veterinary care.

Kelley Bollen, MS, CABC
Executive Director, Animal Alliances, LLC

Kelley Bollen, MS, CABC is a Certified Animal Behavior Consultant with a Master's degree in Animal Behavior who has specialized in shelter behavioral care for over sixteen years. Bollen, the owner and Executive Director of Animal Alliances, LLC - an animal behavior consulting business, consults with animal shelters across the country. Bollen is a Faculty Fellow for the Center for Animals in Public Policy at Cummings School of Veterinary Medicine at Tufts where she also serves on the Shelter Medicine Program's Academic Steering Committee, and is the former Director of Behavior Programs for the Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine. In her previous position as the Behavior Manager for the Massachusetts SPCA, Bollen conducted and published research on shelter dog behavior evaluations. Bollen is an invited speaker at national conferences on subjects relating to shelter behavioral care.

Christina Cable, DVM, DACVS
Owner - Early Winter Equine and Medical Director Shelter Outreach Services, Shelter Outreach Services & Early Winter Equine

Dr. Christina Cable is a 1994 graduate of the University of Georgia in Athens, Georgia, and completed a one year internship in large animal surgery as well as a large animal surgical residency at Cornell University in Ithaca, New York. She was a staff surgeon for a year at Cornell and became a Diplomate of the American College of Veterinary Surgeons in 1999. Following that, she launched Early Winter Equine, an all ambulatory equine practice in the Finger Lakes area of New York. Dr. Cable is also currently the medical director for Shelter Outreach Services (SOS), a non-profit agency, which provides spay and neuter services to shelter animals, animals belonging to low-income pet owners, and feral and barn cats in the Finger Lakes, New York, area.

Myles Chadwick
Vice President, Emancipet New School

Myles Chadwick joined Emancipet as the Director of Clinic Operations and Training in January of 2013. Emancipet's commitment to creating social change, and its high standard of care, drove his decision to join this amazing team of animal advocates. Chadwick assists Emancipet clinics in meeting stringent quality standards, advancing the mission, and upholding the core values of the organization. As Vice President of Emancipet New School, he oversees and delivers leadership and program development training to animal welfare professionals interested in increasing their own impact and creating social change within their

communities. Prior to working with Emancipet, Chadwick spent four years with the ASPCA as Operations Manager for the National Spay/Neuter Project, and Client Services Manager at Berg Memorial Animal Hospital. Before joining the animal welfare movement in 2007, Chadwick spent 15 years working in restaurants and still enjoys whipping up vegan treats at the end of most days.

Lena DeTar, DVM, DACVPM
Assistant Clinical Professor of Shelter Medicine Maddie's Shelter Medicine Program at Cornell University College of Veterinary Medicine

Dr. Lena DeTar is a faculty member at Cornell University's College of Veterinary Medicine. She completed her residency in shelter medicine at the Oregon Humane Society, and her Master's in veterinary science with a Public Health certificate at the University of Florida. She is interested in infectious disease management, preventive medicine, international spay/neuter, education, and animal safety nets.

Laura Frank, CVA
Director of Volunteer Programs, ASPCA

Laura Frank joined the ASPCA as the Director of Volunteer Programs in July 2012. In her role at the ASPCA, Laura brings her experience working with volunteers and her passion for animals to the Adoption Center, which now boasts over 800 regular volunteers. Frank came to the ASPCA from the Central Park Conservancy where she worked for over 13 years, including five years during which she managed the Conservancy's Volunteer Department. During her tenure there, the program tripled in size to about 800 active volunteers. Frank's past work also included trustee relations, website development, and business planning. Prior to the Conservancy, Frank worked for Dow Jones for 12 years where she did product development, was responsible for real-time data integrity, and business.

Tom Geroy
Executive Director, Chemung County Humane Society

Tom Geroy is Executive Director of the Chemung County Humane Society in Elmira, New York. He has worked professionally in animal welfare for over a decade, serving in a variety of roles including Animal Control Officer, Euthanasia Technician, Kennel Supervisor, Shelter Manager, and Director of Operations. Prior to becoming involved in animal welfare, Tom worked as a litigation paralegal for a multinational specialty materials manufacturer. His current interests include developing community safety net programs to reduce owner-surrenders, and the impact of non-traditional partnerships on expanding the reach of animal welfare efforts.

Stephanie Janeczko, DVM, MS, DABVP (Shelter Medicine and Canine/Feline Practice), CAWA
Senior Director, Shelter Medical Programs, Shelter Outreach, ASPCA

Dr. Stephanie Janeczko completed her DVM in 2004, and a master's in epidemiology and residency in shelter medicine in 2009 all at Cornell University. She is board certified in both shelter medicine and canine & feline practice through the American Board of Veterinary Practitioners. She is also a certified animal welfare administrator and a past president (2013 & 2014) and former board member of the Association of Shelter Veterinarians. Dr. Janeczko currently works for the ASPCA as the Senior Director of Shelter Medical Programs and serves on the boards of the New York State Animal Protection Federation and the Veterinary Medical Association of New York City. Her primary areas of focus are helping animal welfare organizations across the country improve their medical programs and providing shelter medicine support for other ASPCA departments. She has a particular interest in infectious disease as well as in the welfare of cats.

Philippa J. Johnson, BVSc, MSc, CertVDI, Diplomate – European College of Veterinary Diagnostic Imaging
Assistant Professor of Diagnostic Imaging, Cornell University College of Veterinary Medicine

Dr. Philippa J. Johnson is an Assistant Professor in Veterinary Diagnostic Imaging at Cornell College of Veterinary Medicine. She is a member of the European College of Veterinary Diagnostic Imaging. She has a Masters in advanced neuroimaging and her research focus evolves around applying advanced MRI techniques to improving the diagnosis of neurological disease.

J. Scarlett Kingsley
Foster Education Programming, University of California, Davis

J. Scarlett Kingsley worked with the Nevada Humane Society in Reno, Nevada, as a foster caregiver and medical foster team lead for nine years before leaving to pursue graduate education at the University of California, Davis. At UC Davis, she is part of the Community and Regional Development graduate group working on issues of urban animal management. Animal shelters play a large part in her work and research. In 2016, she joined Maddie's Fund to create the first certification program for foster care practitioners with the hope of improving their role and the position of fostering in lifesaving efforts.

Ursula Krotscheck, DVM, DACVS
Associate Professor, Cornell University College of Veterinary Medicine

Ursula Krotscheck, DVM, DACVS-SA is an associate professor and chief of small animal surgery at Cornell University College of Veterinary Medicine. She earned her DVM from Texas A&M University, College Station, Texas, completed an internship at Purdue University in West Lafayette, Indiana, and a surgical residency at Texas A&M. Her research interests focus on topic areas, including elbow dysplasia, cruciate disease, force plate gait analysis, specifically for evidence-based medicine, and advanced imaging. She is published in over 25 peer-reviewed journals and has authored several textbook chapters on areas of surgical management and pathophysiology of various orthopedic problems.

Randall Lockwood, Ph.D.
Senior Vice President, Forensic Sciences and Anti-Cruelty Projects, ASPCA

Randall Lockwood has degrees in psychology and biology from Wesleyan University in Connecticut and a doctorate in psychology from Washington University. He is currently Senior Vice President for Forensic Sciences and Anti-Cruelty Projects at the ASPCA. He has testified in many trials involving cruelty to animals or the treatment of animals in the context of other crimes, including dogfighting, child abuse, domestic violence and homicide. Lockwood was a founding Director of the International Veterinary Forensic Sciences Association and is a member of the American Academy of Forensic Sciences. He is a Fellow of the Oxford Center for Animal Ethics and the Denver University Center for Human-Animal Interaction and is Affiliate Assistant Professor in Small Animal Clinical Sciences at the University of Florida College of Veterinary Medicine. He is co-author of *Cruelty to Animals and Interpersonal Violence* and *Forensic Investigation of Animal Cruelty: A Guide for Veterinary and Law Enforcement Professionals*, and author of *Prosecuting Animal Cruelty Cases* and *Dogfighting Toolkit: Addressing Dogfighting in Your Community.* His most recent book, with Abigail Perdue, is *Animal Cruelty and Freedom of Speech: When Worlds Collide*.

Araceli Lucio-Forster, PhD
Teaching Support Specialist, Cornell University College of Veterinary Medicine

Dr. Araceli Lucio-Forster earned her PhD in Microbiology from Cornell University in Ithaca, New York, in 2007 where she studied zoonotic waterborne and soil-transmitted parasites under the tutelage of Dr. Dwight D. Bowman. After earning her degree, she was hired in the Department of Microbiology and Immunology, where her focus is teaching a course in Clinical Diagnostic Parasitology to 3rd and 4th year veterinary students. Additionally, she is a co-instructor in Wildlife Parasitology and Parasites

as Literary Protagonists, and an invited lecturer in General, Medical and Veterinary Parasitology, Swine Management and Sheep and Goat Medicine Lab courses. Dr. Lucio-Forster has authored several manuscripts on parasite detection, and is currently working alongside Dr. Bowman, on parasitology chapters for the new edition of *Infectious Disease Management in Animal Shelters*.

James Stewart Meudt
Manager, Social Media, ASPCA

James Stewart-Meudt is the manager of social media for the ASPCA, focusing on engagement through both organic and paid social media efforts, including campaigns, contests, and advocacy.

Lila T. Miller, BS, DVM
Vice President, Shelter Medicine, ASPCA

Lila Miller graduated from Cornell University with a BS in Animal Science and DVM. She is an adjunct assistant professor for Cornell University's College of Veterinary Medicine and has worked for the ASPCA for over 35 years in their shelter program and on animal cruelty. She taught the first formal veterinary class in shelter medicine at Cornell University and on the Veterinary Information Network (VIN), has edited three textbooks on shelter medicine and is currently working on her fourth. Miller has lectured extensively for several years at various universities and state, national and international conferences on animal cruelty and The Link between animal abuse and human violence, and shelter medicine.

James K. Morrisey, DVM, DABVP (Avian)
Service Chief, Exotic Animal Medicine Service, Cornell University College of Veterinary Medicine

Dr. James K. Morrisey is a 1992 graduate of Cornell University in Ithaca, New York. For two years, he practiced small animal, exotics and lab animal medicine in Syracuse, New York. He then did an internship in zoo, wildlife and exotics at Kansas State University and a residency in exotic animal medicine at the Animal Medical Center (AMC) in New York City. Dr. Morrisey served as clinical instructor at the University of Wisconsin for one year before returning to head the Exotics Service at the AMC while working part-time at the Wildlife Conservation Society. Fifteen years ago, he launched the Exotics Animal Medicine Service at Cornell University, where he still leads the program as well as the clinical communication skills program for the university.

Andrew Newmark, DVM
Shelter Veterinarian, Rochester Animal Services

Dr. Andrew Newmark spent 12 years in private practice in New York City and Rochester, New York, before becoming the first staff shelter veterinarian at Lollypop Farm, the Humane Society of Greater Rochester in 1999. He practiced there for 15 years, providing surgical and medical care for the 12,000 animals admitted to the shelter yearly, as well as working with Humane Law Enforcement, Rochester Police Department, and New York State Police in animal cruelty cases in Monroe and neighboring counties. He has testified in over 70 court cases, ranging from jury trials to bench trials and grand jury proceedings. Dr. Newmark trained fourth year veterinary students and veterinary interns in surgery and shelter medicine, and taught a New York State certified humane euthanasia training course to shelter staff throughout Western New York.

Currently, Dr. Newmark is the staff veterinarian for Rochester Animal Services, the municipal shelter in Rochester, New York, where he strives to enhance the medical and surgical care for this under-served animal population. He has been a speaker at numerous local, state, and regional conferences on zoonosis, veterinary forensics and animal cruelty, and shelter medicine practices. Newmark was named the Genesee Valley Veterinary Medical Association Veterinarian of the Year in 2015.

Nikole DuTemple Nichols
General manager, pet memorial center and independent animal shelter consultant

In 2010, Nikole DuTemple Nichols joined the Nevada Humane Society as their Community Programs Manager overseeing the

agency's volunteer, foster and TNR programs. During her tenure with Nevada Humane Society, Nichols developed training and education around foster care, growing the program substantially over her six-year tenure. Today, their foster program helps more than 3,000 animals annually. Nichols currently works in the pet support industry, but retains an active interest in foster program management.

Holly Putnam, DVM
Director of Operations and Outreach, Shelter Outreach Services

Dr. Holly Putnam is a 2003 graduate of Ohio State University in Columbus, Ohio. After graduation, she returned to her home state of New York, where she practiced small animal medicine in the Albany region. In 2008, Dr. Putnam relocated to Austin, Texas where she worked in a HVHQSN clinic providing spay/neuter/wellness services to low-income neighborhoods and area shelters. It was during that time that Dr. Putnam could see first-hand the challenges that shelters face in providing care to homeless animals. This experience sparked a passion for shelter medicine, which Dr. Putnam has dedicated her career to addressing.

Currently, Dr. Putnam is the Director of Operations and Outreach for Shelter Outreach Services in Ithaca, New York, where she cares for shelter animals and animals from underserved communities as well as serves as a resource for shelters and staff. Dr. Putnam is a board member and Secretary for the Association of Shelter Veterinarians.

Rob Reisman, DVM
Supervisor of Forensic Sciences, ASPCA

Dr. Rob Reisman is a 1980 graduate of the New York State College of Veterinary Medicine at Cornell University in Ithaca, New York. He is currently Supervisor of Forensic Sciences at the ASPCA in New York City. Dr. Reisman has received many distinctions for his dedication to fighting animal cruelty, including: the Brooklyn District Attorney's "Making A Difference" Award (2010), the Veterinary Medical Association of New York City and the New York State Veterinary Medical Society – Outstanding Service to Veterinary Medicine (2016). Dr. Reisman has authored and co-authored, book chapters and scientific journal articles about veterinary forensic medicine. He has delivered lectures and presentations on Forensic Veterinary Medicine in New York City and nationally.

Pamela Stonebreaker
Associate Executive Director, SPCA of Tomkins County

Pam Stonebreaker began her career in animal welfare at the age of 16, volunteering for her local humane society. She earned her Bachelor of Science degree in Zoology from Michigan State University and afterwards worked for seven years at the Humane Society of Huron Valley in Ann Arbor, Michigan. She has held several positions at the SPCA of Tompkins County in Ithaca, New York, for the past 29 years, and is currently the Associate Executive Director where she strives to influence children to live humane lives.

Stacy Wolf, Esq.
Senior Vice President, Anti-Cruelty Group, ASPCA

Stacy Wolf is Senior Vice President of the ASPCA's Anti-Cruelty Group, which works to combat animal cruelty and suffering across the country. In her role, Stacy works to ensure that the ASPCA's anti-cruelty initiatives and long-term prevention efforts are focused on aligning resources in order to assist more animals at risk. The Anti-Cruelty Group is comprised of the following departments and programs: Field Investigations & Response; Cruelty Intervention Advocacy; Forensic Sciences & Anti-Cruelty Projects; Legal Advocacy; Government Relations; Strategy & Campaigns; Anti-Cruelty Behavior; the Anti Cruelty Rehabilitation Center and Humane Law Enforcement.

Stacy joined the ASPCA in 1998 and has been instrumental in the creation of some of the organization's most groundbreaking anti-cruelty programs. In 2010, she spearheaded the launch of the ASPCA's Cruelty Intervention Advocacy program, which aims to stop animal cruelty before it begins by addressing the root

causes of animal suffering and providing long-term, sustainable change. In 2012, she formed the Legal Advocacy department to provide backup legal assistance to prosecutors handling animal cruelty cases around the country, and to work on affirmative civil litigation in cases with the potential to effect substantial change in animal protection laws nationwide. Stacy continues to provide animal cruelty law training to prosecutors, veterinarians and law enforcement officers around the country.

In her earlier role as Senior Legislative Director, Stacy was responsible for writing and spearheading passage of critical animal welfare legislation, particularly in New York, including the state's felony animal cruelty law, the pet dealer licensing law, the dog shelter law, the exotic pet ban, and the "dangerous dog" law. She has also served as the legislative chair of the New York State Bar Association's Special Committee on Animals and the Law.

Stacy began her legal career in 1986, serving as a public defense attorney before joining the ASPCA. As a criminal defense lawyer, she represented indigent adults and children on Long Island, in New York City, and in upstate New York.

Stacy received a Bachelor of Arts degree in English from the State University of New York at Buffalo and a Juris Doctor degree from Hofstra University School of Law in Hempstead, New York.

Susan R. Yanoff, DVM, MS, ACVS

Veterinarian, Shelter Outreach Services

Dr. Susan R. Yanoff graduated from Cornell University College of Veterinary Medicine in Ithaca, New York in 1980. After three years in private practice, she joined the U.S. Army Veterinary Corps. While on active duty, she completed a three-year residency in small animal surgery and became board certified by the American College of Veterinary Surgeons. She retired from the Army as a Lieutenant Colonel in 2004. After working for a year on a horse farm in Idaho, she returned to Ithaca to join the staff at Colonial Veterinary Hospital as their second surgeon. She retired from Colonial in December 2009. The following month, Dr. Yanoff started working for Shelter Outreach Services, a high-quality, high-volume spay/neuter organization. She also works at the Animal Performance and Therapy Center in Genoa, New York, as a canine sports medicine veterinarian.