**Friday, July 29th**

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| 4:30pm | Registration & Exhibit Hall open |
| 6:30pm – 7:45pm | ***The History of HQHVSN***  Philip A. Bushby, DVM, MS, DACVS |
| 7:45pm – 9:00pm | Welcome Reception |

**Saturday, July 30th**

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| **TIME** | **DVM** | **LVT** | **Management** | **Staff/Volunteer** |
| 8:30am – 9:30am | ***Overview of Spay/Neuter Literature***  Margaret R. Slater, DVM, PhD | ***Infectious Disease Control in an HQHVSN Setting***  Holly Putnam, DVM | ***Promoting Shelter Staff Wellness***  Tom Geroy | ***Frightened Fido and Terrified Tabby***  Kelley Bollen, MS, CABC |
| 9:45am – 10:45am | ***What’s trending in HQHVSN?***  Michelle Amtower, DVM | ***Pediatric Care in the Animal Shelter*** Elizabeth Berliner, DVM, MA, DABVP | ***How to Engage Your Community to Keep People and Pets Together!***  Margaret R. Slater, DVM, PhD and  Colleen Doherty | ***How Much Wood Could A Woodchuck Chuck If A Woodchuck Could Chuck Wood?***  Kelley Bollen, MS, CABC |
| 11:00am –12:00pm | ***Emergency and Critical Care in the Shelter and Spay/Neuter Clinic***  Gretchen Schoeffler, DVM, DACVECC | ***Fun Facts on our Feathered Friends***  Kalynn Clintsman, LVT | ***How to Engage Your Community to Keep People and Pets Together!***  Margaret R. Slater, DVM, PhD and  Colleen Doherty | 11:00am – 11:30am  ***Hazardous Hounds***  11:30am – 12:00pm  ***Movin’ On Up!***  Kelley Bollen, MS, CABC |
| 1:00pm – 2:00pm | ***The ASV Veterinary Medical Care Guidelines for Spay-Neuter Programs (2016 revision)***  Philip A. Bushby, DVM, MS, DACVS | ***Emergency Protocols and Triage in the Shelter***  Gretchen Schoeffler, DVM, DACVECC | ***ASPCA Partnership – Lessons Learned***  Pam Burney | ***Compassion Fatigue***  Holly Putnam, DVM |
| 2:15pm – 3:15pm | ***The ASV Veterinary Medical Care Guidelines for Spay-Neuter Programs (2016 revision), continued***  Philip A. Bushby, DVM, MS, DACVS | ***Taking the Bite Out of Rabies (How Protected Are You in the Shelter?)***  Andrew Newmark, DVM | ***Building a Dynamic Board of Directors***  Karen Medicus | ***How the Law Works***  Stacy Wolf, Esq. |
| 3:30pm – 5:15pm  DVM  3:30pm – 4:30pm  LVT, Mgmt, Staff | ***Safe and Efficient Anesthesia for HQHVSN***Emily McCobb, DVM, MS, DACVAA | ***Work Smarter Not Harder:  Designing Shelter Intake Protocols to Optimize Animal Health***  Kathy Makolinski, DVM | ***What Does It Take to Have a Highly Functioning Board of Directors?***  Karen Medicus | ***Ask the Expert***  Stacy Wolf, Esq |

**Sunday, July 31st**

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| **TIME** | **DVM/LVT** | **LVT** | **Management** | **Staff/Volunteer** |
| 8:30am – 9:30am | ***Psychopharmacology in the Treatment of Behavior Problems in Dogs and Cats***  Amy Marder, VMD, CAAB | ***Waste Anesthetic Gases (WAGs): That isn’t Fido’s Gas You Are Smelling***  Karen Basher, LVT, VTS-Anesthesia | **Collecting and Evaluating Data for HQHVSN Clinics: Morbidity and Mortality Team** Carolyn Brown, DVM | ***Lessons Learned from Large Scale Operations – The Haven-Friends for Life***  Ehren Melius |
| 9:45am – 10:45am | ***Treatment of Canine and Feline Behavior Problems:  Becoming a Family Therapist***  Amy Marder, VMD, CAAB | ***HQHVSN Anesthesia: Updates from the Revised ASV Guidelines, Protocols and Patient Monitoring***  Emily McCobb, DVM, MS, DACVAA | ***Techniques for Engaging with the Public in a Positive Way***  Jaime Scotto and Jocelyn Kessler | ***Working Harmoniously Together***  Ehren Melius |
| 11:00am –12:00am | ***Practical Clinical Pathology for the Shelter Medicine Veterinarian***  Ashleigh Newman, VMD, DACVP | ***Cleaning is FUN: Sanitation and Disinfection in the Animal Shelter***  Lisa Rodriguez, DVM and Holly Putnam, DVM | ***Saving Dogs who Guard Food in the Shelter***  Margaret R. Slater, DVM, PhD | ***Keeping them Healthy: Shelter Medicine Strategies to Prevent Infectious Disease***  Stephanie Janeczko, DVM, MS, DABVP, CAWA |
| 1:00pm – 2:00pm | ***Ringworm in the Shelter: What's New with an Old Favorite?***  Elizabeth Berliner, DVM, MA, DABVP and Linda Jacobson, DVM | ***Getting the Most out of Your Clinical Pathology Samples***  Ashleigh Newman, VMD, DACVP | ***Shelter Animals Count***  Jodi Buckman, CAWA | ***Bringing it Home: From the Workshop to the Real World***  B.J. Rogers, CAWA |
| 2:10pm –3:10 | ***Recognizing and Reporting Animal Cruelty***  Robert Reisman, DVM | ***Ringworm in the Shelter: Problem Solving Management Challenges for Shelter Medical Staff***  Allison Clarke, DVM and Elizabeth Berliner DVM, MA, DABVP | ***Fundraising Basics for Shelters***  Jim Bouderau | ***Bringing it Home: From the Workshop to the Real World***  B.J. Rogers, CAWA |
| 3:20-4:20 | ***The Practice of Forensic Veterinary Medicine – Case Presentation***  Robert Reisman, DVM | ***Canine Infectious Respiratory Disease***  Stephanie Janeczko, DVM, MS, DABVP, CAWA | ***The New York State Animal Population Control Program (APCP)***  Moderator: Joan Carlson-Radabaugh  Panelists: Leslie Appel, DVM, Michael Barrett, Adam Liebling and Jill Van Tuyl |  |

**Friday, July 29th**

**Keynote Address and Reception**

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| **Time** | **Title** | **Presenter** | **Description** |
| 4:30pm – 6:00pm | Registration opens | | |
| 6:00pm – 7:15pm | The History of High Quality High Volume Spay Neuter (HQHVSN) | Philip A. Bushby, DVM, MS, DACVS | This presentation will include the history of HQHVSN, where it started, how this area has grown, models for providing HQHVSN, where we are now and how HQHVSN relates to Shelter Medicine and new guidelines. |
| 7:15pm – 8:30pm | Welcome reception | | |

**Saturday, July 30th**

**DVM Track**

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| **Time** | **Title** | **Presenter** | **Description** |
| 8:30am – 9:30am | Overview of Spay/Neuter Literature | Margaret R. Slater, DVM, PhD | Within the last few years there has been increasing controversy regarding the long-standing recommendation that nearly all pet cats and dogs should be spayed or neutered, with new debate around when and even if such surgery should be performed. This session will present a critical assessment of the currently available literature regarding spay/neuter in dogs and cats considering both individual animal and population level aspects. This will provide attendees with an overview of the evidence regarding both the risk and benefits of sterilization surgery and their implications for recommendations regarding the procedure. |
| 9:45am – 10:45am | What’s trending in HQHVSN? | Michelle Amtower, DVM | Join us as we take a tour of the current trends in HQHVSN and share some tricks of the trade. Topics will include scrotal neuters, the latest recommendations on fetal euthanasia, tips to improve efficiency around the clinic, the importance of ergonomics in ensuring your surgeon’s longevity, and more. There’s something for everyone in this session, whether you’re new to the world of spay/neuter or are a seasoned surgeon! |
| 11:00am – 12:00pm | Emergency and Critical Care in the Shelter and Spay/Neuter Clinic | Gretchen Schoeffler, DVM, DACVECC | No matter what setting you work in, all veterinarians will encounter and must be prepared to handle emergency cases in their practices, shelters, and spay/neuter clinics. This session will cover the identification, treatment, management, and – where possible – the prevention of the most common emergency scenarios in shelters and spay/neuter clinics. |
| 1:00pm – 3:30pm  (with two 15 minute breaks) | The ASV Veterinary Medical Care Guidelines for Spay-Neuter Programs  (2016 revision) | Philip A. Bushby, DVM, MS, DACVS | An overview of the updated spay/neuter guidelines. The ASV Medical Care Guidelines talk will be 90 minutes, with an additional 30 minutes for questions including authors Drs. Leslie Appel, Emily McCobb, and Kathy Makolinski. |
| 3:45 – 5:15  (with one 15 minute break) | Safe and Efficient Anesthesia for HQHVSN | Emily McCobb, DVM, MS, DACVAA | This session will review HQHVSN protocols in the context of the updated ASV guidelines. Discussion will be around monitoring, trouble shooting and avoiding common anesthesia complications. Attendees will have ample time for questions, and for discussion about their own challenges. Dr. McCobb will provide input from her perspective as an anesthesiologist with spay neuter experience. |

**Saturday, July 30th**

**LVT Track**

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| **Time** | **Title** | **Presenter** | **Description** |
| 8:30am – 9:30am | Infectious Disease Control in an HQHVSN Setting | Holly Putnam, DVM | This presentation will focus on the most common infectious disease agents encountered in HQHVSN clinics and discuss simple, important methods of control that will still allow your day to keep running at full-speed. |
| 9:45am – 10:45am | Pediatric Care in the Animal Shelter | Elizabeth Berliner, DVM, MA, DABVP | Caring for kittens and puppies in the animal shelter requires knowing their special physiology and needs, as well as developing strategies for monitoring, caretaker training, and infectious disease control. Being proactive goes a long way towards lifesaving, and this lecture will include tips, tricks and tools for being prepared for these most adorable, but challenging patients. |
| 11:00am –12:00pm | Fun Facts on our Feathered Friends | Kalynn Clintsman, LVT | Ninety-nine percent of common health issues in small avian species is due to poor husbandry. Such issues can be feather plucking, bumble foot and egg binding. However, many of these conditions can be prevented and corrected/managed with proper husbandry. In many cases, proper handling by technicians along with blood collection and treatment techniques is needed to diagnose and treat these conditions. This presentation is designed to provide you with the basic facts on how to keep our feathered friends healthy and happy. |
| 1:00pm – 2:00pm | Emergency Protocols and Triage in the Shelter | Gretchen Schoeffler, DVM, DACVECC | Veterinary technicians have a unique and critical role in the management of emergency cases in conjunction with the veterinarian. Understanding the typical clinical presentations and initial treatment of common emergencies, as well as having a plan in place for when such cases occur, is critical for successful outcomes. This session will discuss the development of protocols for emergency care of shelter animals and will focus on the triage and initial stabilization of the more common types of cases likely to be seen in the shelter setting. |
| 2:15pm – 3:15pm | Taking the Bite Out of Rabies (How Protected Are You in the Shelter?) | Andrew Newmark, DVM | It is estimated that every year 40,000 people in the United States are exposed to Rabies. Working with animals in the shelter can put you at risk. This lecture will cover the Rabies problem in our region, pre and post exposure treatment, the consequences of Rabies infection, and shelter policies regarding animals with bite wounds. |
| 3:30pm – 4:30pm | Work Smarter Not Harder:  Designing Shelter Intake Protocols to Optimize Animal Health | Kathy Makolinski, DVM | Too often, shelter staff spends a large amount of time providing treatments for sick animals in their care. This presentation will explore how the implementation of sound intake protocols can decrease the spread of infectious disease and ultimately save staff time. Appropriate vaccination, administration of anti-parasitic agents, diagnostic testing, and housing of animals upon admission will be discussed. Also important is the recognition of sick or injured animals so that care for their immediate needs can be provided. Working *smarter* through the implementation of well-designed intake protocols will enable your shelter to provide optimal care for all animals. |

**Saturday, July 30th**

**Management Track**

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| **Time** | **Title** | **Speaker** | **Description** |
| 8:30am – 9:30am | Promoting Shelter Staff Wellness | Tom Geroy | We all know how important it is to enrich the lives and promote the wellness of our shelter animals, but what about our people? Quite often, due to resource constraints, the “whirlwind” of daily shelter life, and our tendency to overlook the importance of self-care, the wellbeing of our people can be an afterthought. In this presentation, Tom Geroy shares his experience on why this happens, the hazards associated with not addressing “people care”, and discusses cost-effective ways to promote the wellbeing of our most important resource. |
| 9:45am – 10:45am Part 1  11:00am– 12:00pm Part 2 | How to Engage Your Community to Keep People and Pets Together! | Margaret R. Slater, DVM, PhD and  Colleen Doherty | Does your organization struggle with relinquishment? Are you interested in reducing intake while helping pets and people in your community? In this interactive session, learn about why people can't keep their pets and what you can do help keep families together. Attendees will learn about several program models that are successfully keeping people and pets together while reducing intake. Facilitators will share information about applying these types of programs in your community. Problem-solve with other attendees about how to set up programming and partnerships to implement in your communities. |
| 1:00pm – 2:00pm | ASPCA Partnership – Lessons Learned | Pam Burney | Learn about key elements of the ASPCA Partnership, kicked off in 2007, and how they have enabled us to track the successes born out of collaborative relationships across the country. |
| 2:15pm – 3:15pm | Building a Dynamic Board of Directors | Karen Medicus | This workshop is designed for Board Members, Executive Directors, Development Directors, Volunteers, Organization Managers, and anyone interested in building a dynamic Board of Directors. The course starts with an introduction and overview of a highly functioning Board of Directors. Participants will look at different board structures; roles and responsibilities of board members; recruitment tools; and commitment and evaluation methods to keep your board active and engaged. |
| 3:30pm – 4:30pm | What Does It Take to Have a Highly Functioning Board of Directors? | Karen Medicus | This workshop is designed for Board Members, Executive Directors, Development Directors, Volunteers, Organization Managers, and anyone interested in building and maintaining a dynamic Board of Directors. The course starts with participants breaking in to groups to work on various case studies involving Boards of Directors. The flow of this course takes participants through particular board challenges, Q&A, and discussion of ways to find win-win solutions that will keep your board functioning at a high level. |

**Saturday, July 30th**

**Staff & Volunteer Track**

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| **Time** | **Title** | **Speaker** | **Description** |
| 8:30am – 9:30am | Frightened Fido and Terrified Tabby | Kelley Bollen, MS, CABC | The shelter environment can be a scary place for all incoming animals, but for the fearful individuals it can be utterly overwhelming. Why are some animals more afraid than others, and what can we do to help them? |
| 9:45am – 10:45am | How Much Wood Could A Woodchuck Chuck If A Woodchuck Could Chuck Wood? | Kelley Bollen, MS, CABC | How much behavior could a shelter modify if behavior modification in a shelter could modify behavior? Shelters all over the country are trying to increase live release rates by implementing behavior modification protocols for those animals with behavioral issues. But what level of success can we expect from behavior modification in the shelter environment? |
| 11:00am –12:00pm | Hazardous Hounds (30 minutes)  Movin’ On Up!  (30 minutes) | Kelley Bollen, MS, CABC | Understanding canine aggressive behavior is critically important for animal shelters. What is the purpose of aggressive behavior from the dog’s perspective? Why do some dogs exhibit aggressive behavior while others do not? What can you do to keep yourself and the other dogs safe when housing individuals who may be dangerous?  The transport of dogs from the Southern part of our country where there is still overpopulation, to the Northeast, where there isn’t, has become a common practice. There are things that shelters need to consider about the transport experience - from the perspective of the dog and the families who take in these canine southerners. |
| 1:00pm – 2:00pm | Compassion Fatigue | Holly Putnam, DVM | Whether you are a veterinarian or a shelter volunteer, you may have times when you feel overwhelmed working the animal welfare field. The animals we care for need you to stay healthy. Learn what compassion fatigue is, what symptoms you may experience and some techniques to help overcome it. |
| 2:15pm – 3:15pm | How the Law Works | Stacy Wolf, Esq. | This lecture will be geared towards helping attendees understand the legal system, how laws are written and applied, and what you should do when you see animal cruelty. |
| 3:30pm – 4:30pm | Ask the Expert | Stacy Wolf, Esq. | For this workshop, we invited participants to submit questions on our legal system *prior to* the conference. Stacy Wolf will answer the most frequently asked ones, and will give attendees the opportunity to ask other legal questions they would like to learn more about. |

**Sunday, July 31st**

**DVM Track**

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| **Time** | **Title** | **Presenter** | **Description** |
| 8:30am – 9:30am | Psychopharmacology in the Treatment of Behavior Problems in Dogs and Cats | Amy Marder, VMD, CAAB | Drug therapy is increasingly becoming a mainstay as part of treatment protocols for behavior problems in dogs and cats.  Drug therapy alone is rarely the optimal treatment for behavior problems and is best used alongside behavior modification.  A review of commonly used psychopharmacologic agents will be presented as well as published data supporting their use.  Interesting case histories utilizing drug therapy will be included. |
| 9:45am – 10:45am | Treatment of Canine and Feline Behavior Problems:  Becoming a Family Therapist | Amy Marder, VMD, CAAB | The development and treatment of behavior problems in dogs and cats are often influenced by interactions with human family members.  Understanding interpersonal relationships between humans and between humans and animals is extremely important in the treatment of canine and feline behavior problems.   Case histories will be presented and discussed within breakout groups and then with all attendees. |
| 11:00am-12:00pm | Practical Clinical Pathology for the Shelter Medicine Veterinarian | Ashleigh Newman, VMD, DACVP | This lecture will provide an overview of in-house clinical pathology diagnostics, which can enhance the practice of shelter medicine. Diagnostics to be discussed include blood smear examination, fluid and mass cytologic evaluation, and urine sediment examination. For each of these modalities, tips on sample acquisition and preparation, as well as case-based interpretations will be covered. A brief discussion of indications for referral laboratory testing and tips for sample submission will also be provided. |
| 1:00pm – 2:00pm | Ringworm in the Shelter: What's New With an Old Favorite? | Elizabeth Berliner, DVM, MA, DABVP and Linda Jacobson, DVM | In this hour we will review diagnosis, management, and treatment of ringworm in the animal shelter.  Tips, tricks and new technologies may have you rethinking how to approach this problem in your population. |
| 2:10pm – 3:10pm | Recognizing and Reporting Animal Cruelty | Robert Reisman, DVM | From a veterinary perspective, animal cruelty cases are legal medicine cases.  This lecture will focus on the practice of veterinary medicine in a legal context.  Information presented will include; Laws that are of interest to veterinarians, recognizing and reporting animal cruelty and the veterinary role in animal cruelty cases.  Case information will be presented to illustrate different aspects of the veterinary role in animal cruelty cases. |
| 3:20pm – 4:20pm | The Practice of Forensic Veterinary Medicine – Case Presentation | Robert Reisman, DVM | This lecture will be an introduction to the practice of forensic veterinary medicine with the presentation of cases of criminal neglect, non-accidental injury and dog fighting.  Numerous resources that are available to assist veterinarians with animal cruelty case work will be discussed. |

**Sunday, July 31st**

**LVT Track**

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| **Time** | **Title** | **Presenter** | **Description** |
| 8:30am – 9:30am | Waste Anesthetic Gases (WAGs): That isn’t Fido’s Gas You Are Smelling | Karen Basher, LVT, VTS-Anesthesia | Waste anesthetic gases (WAGs) are anesthetic vapors that escape the patient and/or the anesthetic system and enter the environment. The inhalation anesthetic agents currently used in the veterinary profession are classified as “halogenated hydrocarbons.” Without proper scavenging systems and preventative maintenance, WAGs can cause heath issues to personnel that are in constant contact. These can be short term as well as long term side effects. The detection of WAGs by their odor alone would indicate the existence of very high levels, as these agents do not have a strong odor at low concentrations. Some of the many was to reduce exposure to WAGs is by having adequate ventilation, scavenging systems, and preventative maintenances done to anesthesia machines. Pressure checking machines daily and prior to the start of each case is essential in eliminating WAGs. |
| 9:45am – 10:45am | HQHVSN Anesthesia: Updates from the Revised ASV Guidelines, Protocols and Patient Monitoring | Emily McCobb, DVM, MS, DACVAA | This session will cover specifics about the updates in the Anesthesia Section of the revised guidelines during a general review of HQHVSN protocols and patient monitoring. |
| 11:00am-12:00pm | Cleaning is FUN: Sanitation and Disinfection in the Animal Shelter | Lisa Rodriguez, DVM and Holly Putnam, DVM | Controlling transmission of diseases in our shelters is about more than the cleaners and disinfectants we use and following directions on a label.  In this hour, we will review key points in animals shelter disease transmission, and how to use sanitation and disinfection techniques in various rooms, enclosures, and types of shelters.  The goal is to provide for more comprehensive approaches to protecting our animals from disease agents while minimizing stress caused by cleaning procedures. |
| 1:00pm – 2:00pm | Getting the Most out of Your Clinical Pathology Samples | Ashleigh Newman, VMD, DACVP | You’ve probably heard the saying “garbage in, garbage out.” This statement certainly holds true for clinical pathology testing. In order to get the most diagnostic value out of your clinical pathology samples, proper sample collection and preparation is crucial. This lecture will include a discussion on blood smear preparation, as well as proper sample collection for complete blood count, chemistry, and urinalysis testing. Pre-analytic errors that result from errors in sample collection and preparation will be highlighted, as well. |
| 2:10pm – 3:10pm | Ringworm in the Shelter: Problem Solving Management Challenges for Shelter Medical Staff | Allison Clarke, DVM and Elizabeth Berliner DVM, MA, DABVP | Applying principles of ringworm management in our organizations and facilities can be a real challenge. In this hour we will do a quick review of key points in diagnosis, but focus on ways to put principles into practice for managing this disease in our shelters. |
| 3:20pm – 4:20pm | Canine Infectious Respiratory Disease | Stephanie Janeczko, DVM, MS, DABVP, CAWA | Infectious respiratory disease can be a significant challenge affecting the health of dogs in a shelter setting. This session will provide an overview of the disease complex, discussing causative agents, diagnosis and treatment. Management and preventive strategies will be emphasized. |

**Sunday, July 31st**

**Management Track**

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| **Time** | **Title** | **Presenter** | **Description** |
| 8:30am – 9:30am | Collecting and Evaluating Data for HQHVSN Clinics: Morbidity and Mortality Team | Carolyn Brown, DVM | What data should you be collecting and how can you use that data to drive decisions that will improve the quality of care provided at your clinic? How do you receive and process the data? Which populations of patients have the most complications? Which populations have the highest mortality? Examining trends within your program and breaking down the statistics on a regular basis can help identify trends quickly and allow you to adjust and improve the outcome of each clinic day and the overall quality of your program. |
| 9:45am – 10:45am | Techniques for Engaging with the Public in a Positive Way | Jaime Scotto and Jocelyn Kessler | As many of us in the field of animal welfare increase our involvement in community based work, we need to be prepared for all that a community has to offer. Reserving judgment and keeping communication open is essential to building good relationships that allow you to keep pets in their homes. How do you know which services will help a pet live a happy and healthy life at home? How do you get people to be receptive to the information you would like to share? The answer to both is having a good relationship with the pet owner. The ASPCA has partnered with groups around the country to share their experiences in community based work.  Hear directly from them what has been successful and what has been a bust for organizations dealing with a variety of challenges from pet owners without a permanent address, to language barriers, or isolated communities both urban and rural. |
| 11:00am-12:00pm | Saving Dogs who Guard Food in the Shelter | Margaret R. Slater, DVM, PhD | Are you evaluating dogs for food guarding? Are you making adoption decisions based on that evaluation? Learn where we have been and where we are going with managing dogs that food guard in shelters. Attendees will hear the results of national survey on how animal shelters handle food guarding, learn about two studies that compared food guarding behavior in-shelter and follow-up in the home post-adoption and hear about the most recent research on food guarding and the new recommendations. Attendees will also learn about the ASPCA food guarding behavior modification protocols, resources that your shelter can offer to these dogs, and ways to support them once they go home. |
| 1:00pm – 2:00pm | Shelter Animals Count | Jodi Buckman, CAWA | Shelter Animals Count is a new, collaborative initiative formed by a diverse group of organizations focused on creating and sharing a national database of sheltered animal statistics, providing facts and enabling insights that will help shelters save lives. This session will provide a quick overview of the National Database Project including how to register, how the shelter data portal works and what data is collected. Participants will share the latest on shelter participation, lessons learned regarding data collection at this scale, and likely share the initial data reports from the national database itself! |
| 2:10pm – 3:10pm | Fundraising Basics for Shelters | Jim Bouderau | Sheltering animals can be an expensive proposition.  In addition to strong financial management, most shelters need to rely on a base of highly engaged supporters to make their work possible. Learn about Direct Mail, Major Gift Prospecting, Events, and Planned Giving basics in this one hour workshop with Q&A. |
| 3:20pm – 4:20pm | New York State Animal Population Control Program Workshop | Moderator: Joan Carlson-Radabaugh  Panelists: Leslie Appel, DVM, Michael Barrett, Adam Liebling and Jill Van Tuyl | The New York State Animal Population Control Program (APCP) provides New York-based non-profits with grants totaling $1 million per year to offer low-cost spay/neuter services to low-income residents. Whether you’re an existing APCP grantee or interested in becoming one, this workshop will provide you with the clarity you need to submit a viable proposal, plus the opportunity to hear from existing grantees and other professionals on successful APCP-funded programs, including strategies for collaborating with local veterinarians, creating regional networks, and sharing ideas for effective outreach. |

**Sunday, July 31st**

**Staff & Volunteer Track**

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| **Time** | **Title** | **Presenter** | **Description** |
| 8:30am – 9:30am | Lessons Learned from Large Scale Operations – The Haven-Friends for Life | Ehren Melius | Learn about the ASPCA’s involvement of the seizure of over 600 animals from The Haven in North Carolina. The important aspects in a large scale operation will be covered, including investigations, planning, operations, transport, logistics, personnel, sheltering, medical issues and placement challenges. Learn how to plan an operation or how to get involved with operations by the ASPCA. |
| 9:45am – 10:45am | Working Harmoniously Together | Ehren Melius | Attendees will learn ways to work harmoniously with volunteers from myriad backgrounds, drawing on the experience from our Field Investigations & Response team’s diverse Responder program. |
| 11:00am-12:00pm | ***Keeping them Healthy: Shelter Medicine Strategies to Prevent Infectious Disease*** | Stephanie Janeczko, DVM, MS, DABVP, CAWA | Everyone who cares for animals in a shelter setting shares a fundamental goal – to keep them as happy and healthy as possible while they are in our care. We all know that can be a challenge, and that we need proactive, comprehensive strategies to maintain the health and well-being of the animals we serve! This workshop will give you tips and tools to do the best job possible, focusing on strategies to reduce disease transmission, as well as providing you with additional resources to tap in the future and some time for Q&A. |
| 1:00pm – 3:10pm  (breaks TBD) | Bringing it Home: From the Workshop to the Real World | B.J. Rogers, CAWA | You know the drill – great conference, compelling workshops, and inspiring ideas. You return to your day-to-day eager and excited to share what you’ve learned, instigate change, and try things out, only to be quickly consumed by. . .well. . .your day-to-day. Not to mention the reality that making things happen may rely solely on YOU – and your ability to communicate and convince your peers and/or superiors why a change is worthwhile. It can be a daunting climb up a steep hill. But what if there are ways to stay enthused ourselves? Ways to take one modest step at a time? Ways to exercise leadership (whether we’re rookie staffers or experienced execs)? We’ll explore a few great ideas (straight from your own time at THIS conference), work together to identify their most critical components, and then strategize how to not only maintain the enthusiasm you have post-conference, but how to enlist the help of others when you get back home. |